



Dispatcher Firewall Requirements USA

FIREWALL SETTINGS

Direct Connectivity is required. Proxy Servers are not supported.

Connectivity is required to the following addresses and ports;

Allow Outgoing UDP to 208.51.71.147:25000 from x.x.x.x:28677(local) – This port is used for signalling including call setup and user authentication, and is required permanently

Allow Outgoing UDP to 208.51.71.147:25001 from x.x.x.x:29126(local) – This port is used for audio, and is required permanently

Allow Outgoing UDP to 208.51.71.147:25003 from x.x.x.x:28677(local) – This port is used to authenticate the PC Client installation, and is required once at install

Allow outgoing TCP to 208.51.71.153:8081 – Used to connect to GPS server

Allow outgoing TCP to 208.51.71.153:26000 – Used to connect to GPS server

Allow outgoing TCP to 208.51.71.153:843 – Used by Adobe Flash Player

Allow outgoing TCP to 208.51.71.154:8082 – Used to connect to SOS server

Allow outgoing TCP to 208.51.71.154:26001 – Used to connect to SOS server

Allow outgoing TCP to 208.51.71.154:843 – Used by adobe flash player

It is not advised that anyone but the persons responsible for the management of the firewall make the required changes.

Administrative account / Installation capable account on **each** PC will be required to install the Services pack.

SYSTEM REQUIREMENTS

The Recommended browser for Dispatcher is **Google Chrome**, Also supporting Firefox, Safari, Microsoft Internet Explorer 7, 8 and 9

- JavaScript **Enabled**
- Cookies **Enabled**

The recommended screen resolution is set to a minimum of **1024x768**

The Dispatcher requires **.net framework version 2** and the **PTX service** to be installed
Microphone and **Speaker** with compatible sound card

